



**TOTAL QUALITY POLICY
(QUALITY, ENVIRONMENT AND PREVENTION)**

Adasa carries out its activity in a changing and globalized surrounding where the excellence of the production, the service and the management are necessary requirements for the competitiveness, the development and the progress.

Adasa's knowledge and experience assures the development of the solutions that satisfy the needs and expectations of the clients.

The General Management leads the organization on a model of **TOTAL QUALITY EXCELLENCE, taking as strategic planning lines: the direction by processes, the knowledge management, the team work and the innovative capacity of the organization.**

Adasa has implanted an integrated management system (quality, innovation - research - development, environment and prevention) based on **UNE EN ISO 9001:00, UNE 166002:06, UNE EN ISO 14001:04 and EMAS regulations, and OHSAS 18001:07 regulation**, and defines its act strategy in the following principles:

- To establish the requirements related to products and services according to international standards and specific requirements, in order to reach the clients' satisfaction and guarantee the continuous improvement
- To satisfy the exigencies of the legislation and regulation in effect and, whenever it is considered necessary, determine the own requirements
- To define periodically aims and goals, which are integrated, documented and quantifiable, and develop a control and following-up of their evolution
- To give organization a management by processes approach, identifying and considering work risks and environmental impacts. Try to eliminate and minimize those aspects that cannot be avoided, as well as prevent them in order to achieve a health improvement and a contamination prevention
- To sensitize and train all the team work on the importance of the global and integrated management, in order to guarantee the participation of all in every activity developed by Adasa
- To promote team works and, thanks to a continuous training policy, generate a highly professional motivated team fully involved in the company, able to develop all projects and challenges demanded by the market
- To encourage the communication and internal information of the initiatives and the policy, promoting their understanding, development and pursuit, and transmit to collaborators Adasa's social worries and respect against people and environment
- To reach high levels of prestige and recognition in the Adasa's sector

Enric Cardoner Falgueras
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